We must ask for your assistance in taking the following actions for your website:

Complaints where you are operating under Automotive Compliance's FCA permissions, the following contact details need to be on this page for complaints:

Regulated Complaints Post: Automotive Compliance Ltd, The Factory, 44 Alfred Street, Gloucester, GL1 4DD Telephone: 01452671560 E-mail: <u>complaints@automotive-compliance.co.uk</u>

Financial Ombudsman Service, the following information must also be added to this page: If we cannot resolve your complaint within 8 weeks, you may refer your dispute to the Financial Ombudsman Service. This service is free to use. Their consumer helpline is available on 0800 023 4567 or 0300 123 9123 or you can visit their website at www.financial-ombudsman.org.uk